15″ VIVA model
Digital Photo Frame

Package Contents / Accessories
- Digital Photo Frame
- User Manual
- AC Adapter
- USB Cable
- USB Extender
- Remote Control

Table of Contents

Thank you for your purchase.
For optimum performance and your safety, please
read this operation manual carefully before
connecting, operating or adjusting this product.
Please keep this manual safe for future reference

Important Safety Instructions

- To reduce the risk of electric shock or product damage, do not attempt to remove screws off the product cover.
- Do not use this device near the presence of water. Do not expose this unit to rain, moisture or water. Also ensure that no containers with liquids such as vases are placed near or on the device.
- Do not operate near any heat sources such as heaters or stoves.
- Do not open product cover and do not attempt to repair product by yourself. Please contact DigiFrame Australia for service.
- Please insert the plug securely to avoid electrostatic damage.
- Ensure all cords and wires are connected securely, safely, and correctly.
- Avoid applying pressure on the LCD screen or exposing it in direct sunlight. Clean with a dry, soft cloth only.
- Please note: The machine will only play files with compatible formats.
- Music/Videos/Pictures may be subjected to copyright. Playing such files without permission may be in violation of copyright laws.
- Avoid placement on top of cushions, sofas, or hot equipment such as amplifiers to prevent the product from overheating.
- Do not remove inserted memory cards when the machine is reading them to prevent possible data lost or system failure.
- Do not unplug the power cord while the unit is playing.
- Please do not play speakers at excessive volume in order to prevent permanent damage to speakers.
- Please note: Excessive visual contact with screen may cause disorientation or vision discomfort.
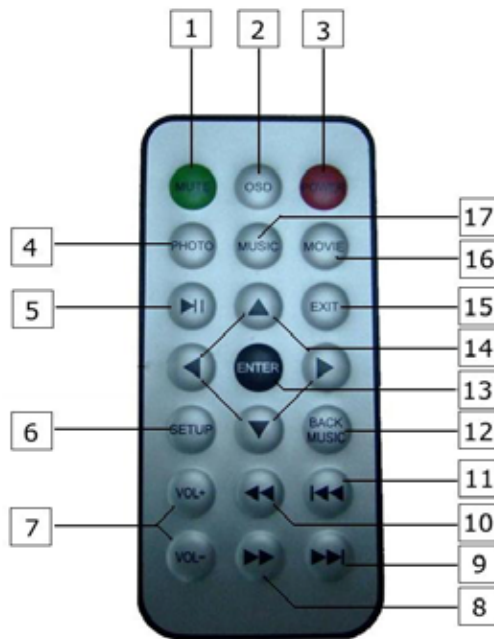- The Digital Photo Frame's recommended usage time is 8 hours or less at a time each day

Do not dispose this product in your household waste. Contact your local authority for details of local recycling schemes
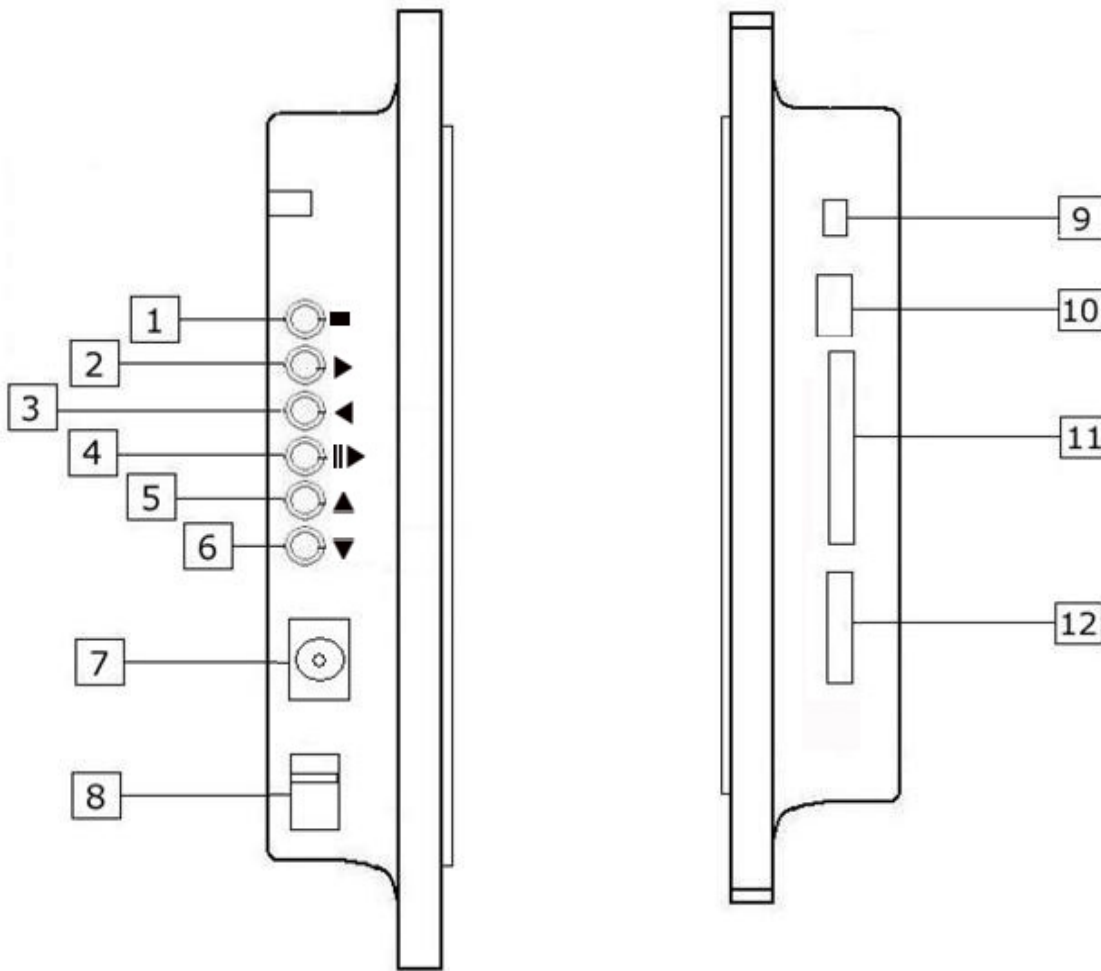
Features

- Supports: Photo, Music and Video playback

- Supports: Up 8000x8000 Image Pixels (JPEG Format)

- Supported File format: MP3, JPG, MPEG-1, MPEG-2, MPEG-4, DVIX

- Supported Memory Card: SD/MS/SM/MMC/XD/CF with host function

- Supports: USB Flash Drive with host function and MP3 players

- PC connect via USB 2.0 with host and OTG function

- Mutual copy between storage devices without a PC

- Photo rotate/zoom/thumbnail

- Auto slide show with multiple transition effects and adjustable display time

- JPEG slide show with background MP3 Music

- Dedicated JPEG decoder for super fast JPEG display

- Stereo Audio output

- Built-in Stereo Speakers

- User friendly on-screen display

- Video playback in MPEG1, MPEG2, MPEG4 and DVIX format

- Music playback in MP3

- Built-in alarm clock and calendar

Remote Control

1. Mute – To disable/enable sound

2. OSD - On Screen Display

3. Power - To turn unit On/Off

4. Photo - Press to select "Photo" Mode

5. Play/Pause - To play or pause slide show, music, and video

6. Setup - For changing system settings (slide show effect, etc...)

7. Volume control - To change/control sound level

8. Fast Forward – For music and video play

9. Next /Forward – To skip to the next track/file

10. Rewind – For music and video play

11. Previous Track – To play previous track

12. Back Music – Press to play slide show with background music

13. Enter – To confirm a command

14. Directional Buttons – Up/Down/Left/Right – Selecting different options

15. Exit – To exit out of setup menu or to exit out to main screen

16. Movie – Press to select "Movie" Mode

17. Music – Press to select "Music" Mode

Panel controls and Inputs

1. Enter Button-PLAY

2. Right arrow

3. Left arrow

4. pause

5. Up arrow

6. Down arrow

7. DC input

8. Main Switch

9. Mini USB port

10. USB

11. Memory Card Slot - CF Memory card

12. Memory card Slot – SD/MMC/MS/XD memory card

Basic Setup

To change settings: In the main screen, select "Setup" icon and press "Enter".
Main setup screen will appear (Fig 1 & 2). Use ▲ ▼ buttons to select the setting to be changed.
Once selected, press ► to view different options, select the desire option and press "Enter" to confirm and press exit to return to main screen.

Fig. 1   Fig. 2

Language
- Sets the Language for the OSD (On Screen Display).
- Select from English, French, Deutsch, Spanish, Italian and Chinese.

Slideshow Time
- Sets the slide show duration to 3sec, 5sec, 1min, 15mins, or 1hr.

Slideshow Mode
- Sets the slide show effects. (Off, Bottom to Top, Top to Bottom, Left to Right, Right to Left, Door Close, Door Open, Horizontal Cross, Vertical Cross, Random, Fading, Expand Top, Expand Bottom and Expand Middle).

Music Repeat Mode
- Sets repeat mode when playing music to Repeat One, Repeat All.

Movie Repeat Mode
- Sets repeat mode when playing music to Repeat One, Repeat All.

Display Mode
- Sets display view for pictures or movies.

Time
- To set or change system time and date.

Alarm
- To set alarm time and ring mode.

Brightness/Contrast/Saturation
- To change screen settings for optimized photo and video viewing.

Default
- Resets all setting to factory default.

OPERATION

Photo Mode

- Insert a memory card or USB drive with photos from a camera or from a PC into the frame.
- Select inserted device (Fig A) using ◄► and press "Enter". Select "Photo" icon & press "Enter" (Fig B).

   *Note: See page 4 for supported memory cards and picture files.

Fig. A

Fig. B

- Pictures will show up in thumbnail form (Fig C). Select desired picture using " ▼ ▲ ◄► " buttons and press "Enter" to view in full screen (Fig. D).

Fig. C

Fig. D

- To play slide show with background music, press "Back Music" while slide show is playing.

Music Mode

- Insert a memory card or USB drive with MP3 files from a PC into the frame.
- Use directional keys to select inserted device (Fig E) and press "Enter". Select "Music" icon and press "Enter" (Fig. F).
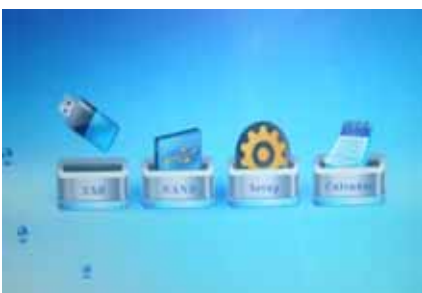

Fig. E

Fig. F

Fig. G

- Music files will be displayed on a list, use directional buttons to select the desired track and press "Enter" to play music.

Operation Continued

Movie Mode

- Insert a memory card or USB drive with supported video files from a digital camera or a PC into the frame.
- Use directional keys to select inserted device (Fig. G) and press "Enter". Select "Movie" icon and press "Enter" (Fig. H).

Fig. G

Fig. H

Video files will be displayed on a list with a preview on the right side, use directional buttons to select the desired video and press "Enter" to play.
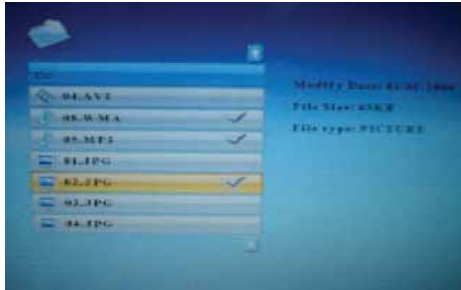

Fig. I

Calendar and Clock

- In the main screen, select "Calendar" icon and press "Enter"
- Current time and date will be shown. (To set time/date, refer to page 5)
- Alarm time will also be display when alarm is set. (To set alarm, refer to page 5)
- The picture window will play a slide show of pictures stored in the internal memory.
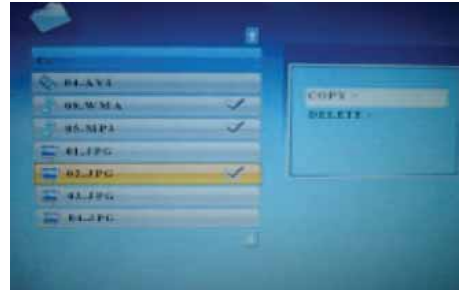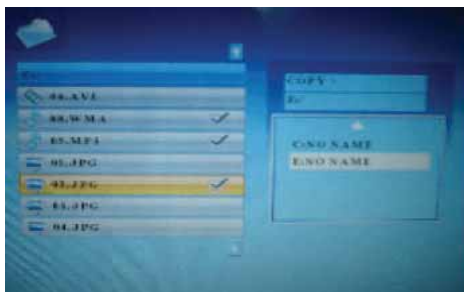
Other Functions

Copying/Deleting Files

On the main screen, select the memory device where file(s) are to be copy/delete from. Then select "File" icon on the second screen and press "Enter".
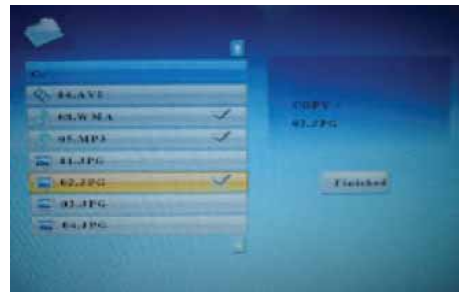

Use ▲▼ buttons to select the file you want to copy/delete, press ► to select file(s) and confirm.

Press the OSD button, use ▲▼ to highlight "Copy" / "Delete" and press "Enter".
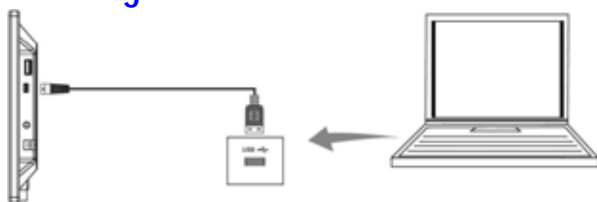

Select the destination and press ►, select folder then press "Enter" to confirm. (For copying only)

Once copying or deleting is complete, OSD will display "complete" as shown above.

Connecting to PC

Use the supplied USB cable to connect the photo frame to your PC. (Use supplied USB extender when using both USB port for convenience).

After connecting to PC, unit screen will display the status connection as what shown above. You can now copy or delete files to and from your digital frame or any connected memory device.

*Note: After copying or deleting files to and from the frame, make sure to use the "Safely Remove Hardware" on the computer.

Click on this icon   Click on the appropriate drive (D, E, etc)   Now you can remove the Frame from the PC

Troubleshooting

Problem	Cause	Solution
Unable to insert Memory Card.	Card inserted in wrong side. Card not supported.	Re-insert memory card with the label facing towards the back. Make sure memory card is compatible with unit. (See page 4)
My pictures won't show on the screen.	Incorrect picture format or size.	Check that the pictures are in the correct format (see page 4)
My videos won't play.	Incorrect video format.	Check that the videos are in the correct format (see page 4)
My music won't play.	Incorrect music format.	Check that the music files are in the correct format (see page 4)
Will not read my Memory Cards or my USB flash drive?	Memory card not formatted correctly or memory card files are corrupted.	Check memory with a computer or the digital device it came from to make sure it can be read by that device, if not memory card needs to be formatted.
My remote control won't work.	Battery low/dead. Sensors on remote or unit is blocked.	Replace battery of the remote control. Make sure there are no objects blocking remote control sensors.
Unit will not turn on.	Adapter not plugged in properly to the Photo Frame or wall outlet.	Make sure both connections are properly secure.
Unit will not turn on with my remote control.	Adapter not plugged in. On/Off Switch on unit is turned off. (o)	Make sure the unit is plugged in and the switch is turned on. (I)
No sound coming out.	Volume level is low or "0".	Check and adjust volume level using Vol +/- on the remote.
Cannot copy file(s) to unit	Memory full or invalid file format.	Make sure that there is enough memory in the unit. Make sure file(s) are compatible with unit.

Specifications

Screen	TFT LCD
Resolution	1024 x 768/800 x600
Contrast	300:1
Video System	Supports NTSC/PAL
Mini USB Port	PC connection - USB 2.0 Data rate of up to 480Mbps
USB Port	HOST USB 2.0 / OTG
File Copy	Mutual Copy Between memory cards and internal
Memory	CF/SD/MS/MMC/XD
Internal Memory	NAND flash
Adapter	AC adapter, Output DC12v/2A
Audio Format	MP3
Video Format	MPEG1, MPEG2, MPEG4, and DIVX
Picture Format	JPEG
Key Control	1.) 6 Keys on unit to control the menu setup (Enter/Exit/Left/Right /Up/Down) 2.) Infrared remote control
Output	Built in mini speakers (2w+2w), Stereo audio output
Power	DC 12V input / 100V-240V
Power Consumption	9W
Operating Temperature	23°F - 104°F (-5° - 40°C)
Operating Humidity	20%-80% Relative Humidity
Storage Temperature	5°F - 122°F (-15°C - 50°C)
Recommended OP time	Less than 8 hours at a time